



Demystify Digital Illusion



DEMYSTIFY DIGITAL ILLUSION

Initiative  *bpn*    CADREON ENSEMBLE

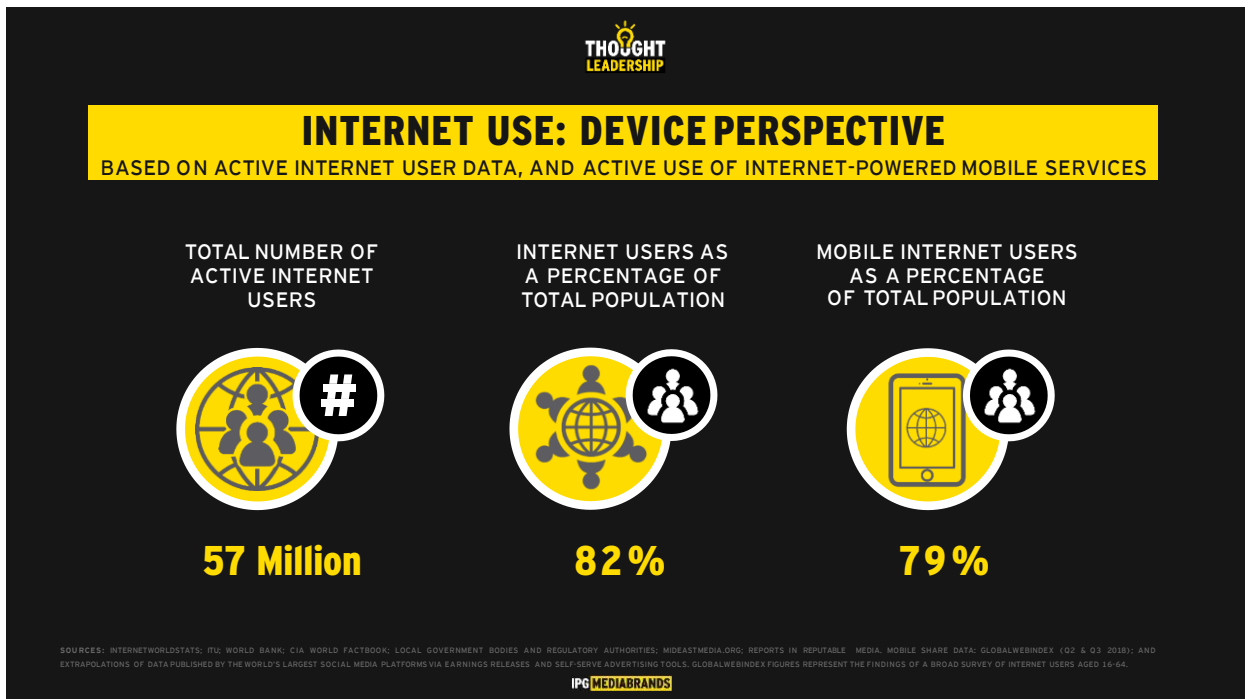
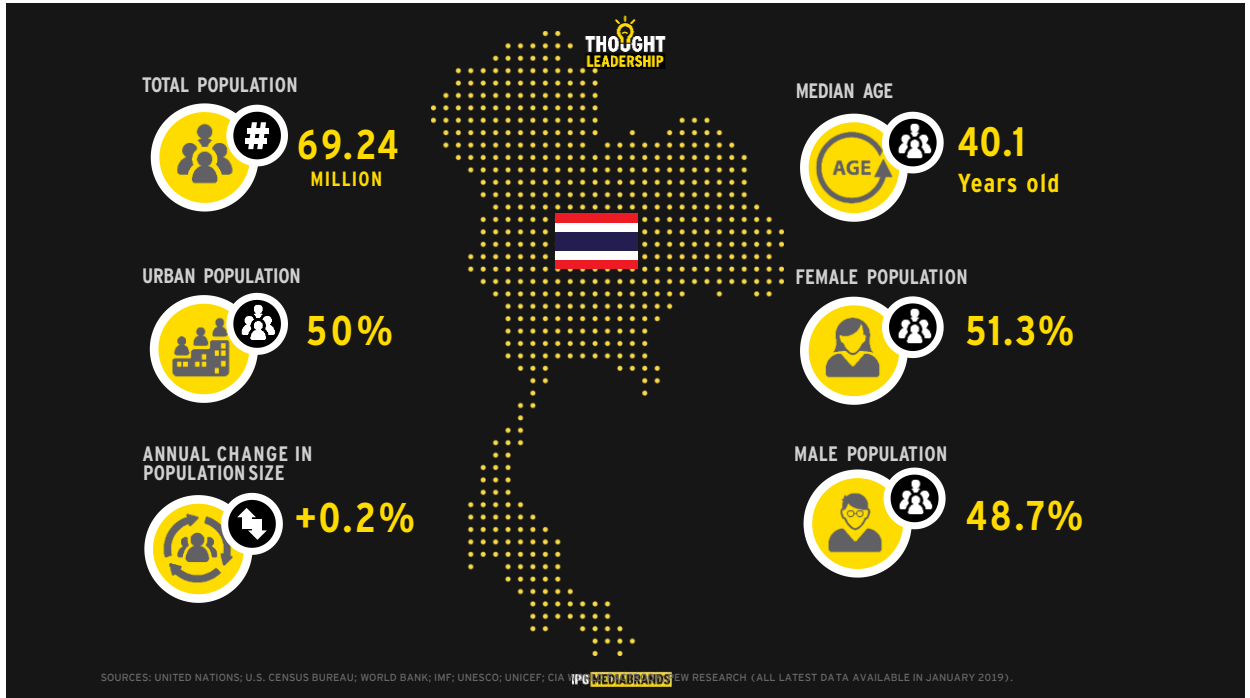


Myth #1

"100% DIGITAL REACHES 100% THAIS"

IPG MEDIABRANDS

Demystify Digital Illusion



TIME SPENT WITH MEDIA

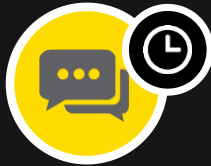
AVERAGE DAILY TIME SPENT CONSUMING AND INTERACTING WITH MEDIA [SURVEY BASED]

AVERAGE DAILY TIME SPENT USING THE INTERNET VIA ANY DEVICE



9H 11M

AVERAGE DAILY TIME SPENT USING SOCIAL MEDIA VIA ANY DEVICE



3H 11M

AVERAGE DAILY TV VIEWING TIME (broadcast, streaming and video on demand)



3H 44M

AVERAGE DAILY TIME SPENT LISTENING TO STREAMING MUSIC



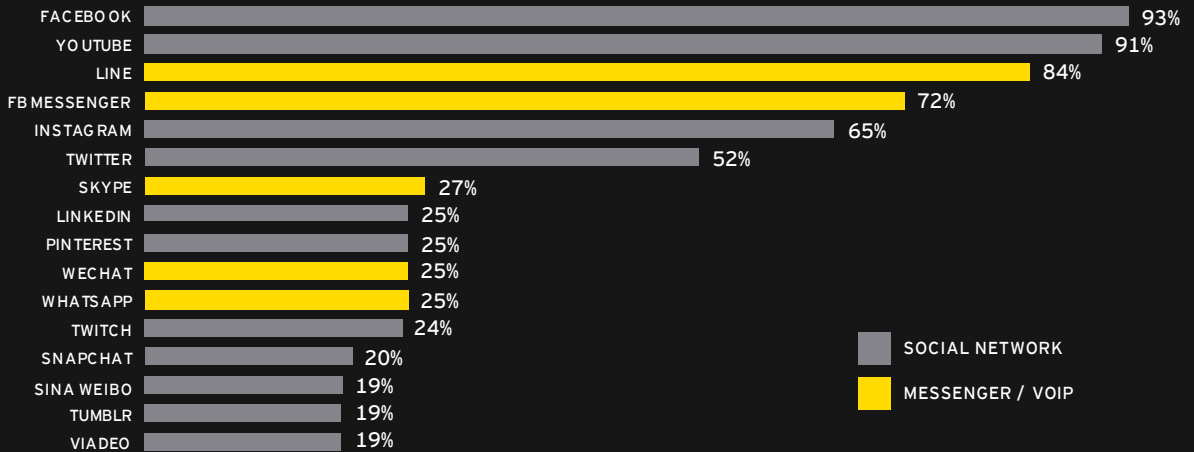
1H 30M

SOURCE: GLOBALWEBINDEX (Q2 & Q3 2018). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16-64. TIMES ARE DAILY AVERAGES, REPORTED IN HOURS AND MINUTES. NOTE: SOME ACTIVITIES MAY TAKE PLACE CONCURRENTLY.

IPG MEDIABRANDS

MOST ACTIVE SOCIAL MEDIA PLATFORMS

PERCENTAGE OF INTERNET USERS WHO REPORT USING EACH PLATFORM [SURVEY BASED]



SOURCE: GLOBALWEBINDEX (Q2 & Q3 2018). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16-64.

IPG MEDIABRANDS

SOCIAL MEDIA ADVERTISING AUDIENCES

A COMPARISON OF THE TOTAL ADDRESSABLE ADVERTISING AUDIENCE* OF SELECTED SOCIAL MEDIA PLATFORMS

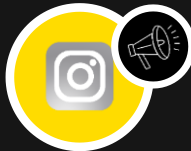
TOTAL ADVERTISING
AUDIENCE ON FACEBOOK
(monthly active users)



**50.00
MILLION**

Female 50% Male 50%

TOTAL ADVERTISING
AUDIENCE ON INSTAGRAM
(monthly active users)



**13.00
MILLION**

Female 62% Male 38%

TOTAL ADVERTISING
AUDIENCE ON TWITTER
(monthly active users)



**4.70
MILLION**

Female 47% Male 53%

TOTAL ADVERTISING
AUDIENCE ON LINKEDIN
(registered members)



**2.40
MILLION**

Female 41% Male 59%

SOURCE: GLOBALWEBINDEX (Q2 & Q3 2018). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16-64. TIMES ARE DAILY AVERAGES, REPORTED IN HOURS AND MINUTES. NOTE: SOME ACTIVITIES MAY TAKE PLACE CONCURRENTLY.

IPG MEDIABRANDS

QUESTIONS FOR MARKETERS

What is the maximum reach that we can get through digital?

How much we need to spend to reach our maximum target?

How do we avoid duplication when we need to use different digital platforms?

What is the best mix between offline and online?

IPG MEDIABRANDS

GLOBAL CHANNEL AND CONTENT PLANNING TOOL

RIPPLE



HOLISTIC ECOSYSTEM PLANNING



130+ CHANNELS



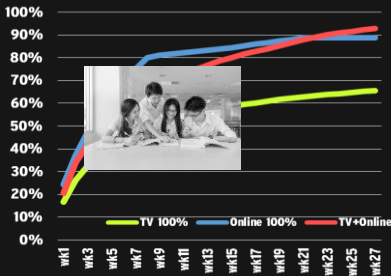
MULTI CHANNEL OPTIMISATION



CONTENT THEMES

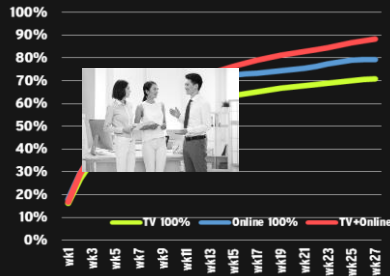
SCENARIO 1: MAXIMUM REACH WE CAN GET IN EACH TARGET GROUP WITH 15MB

TV Only: 65.6%
Online Only: 88.7%
TV + Online: 92.8%



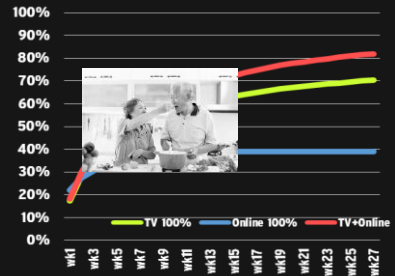
13 - 18 years old

TV Only: 70.8%
Online Only: 79.2%
TV + Online: 88.2%



25-39 years old

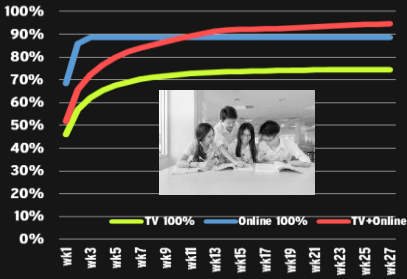
TV Only: 70.4%
Online Only: 39.0%
TV + Online: 82.0%



+55 years old

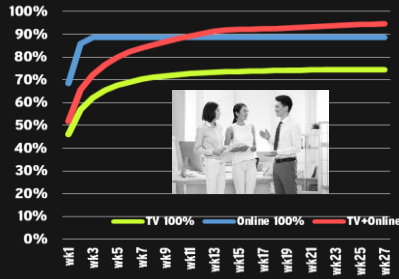
SCENARIO 2: MAXIMUM REACH WE CAN GET IN DIGITAL

TV Only: 74.5%
 Online Only: 88.7%
 TV + Online: 94.6%



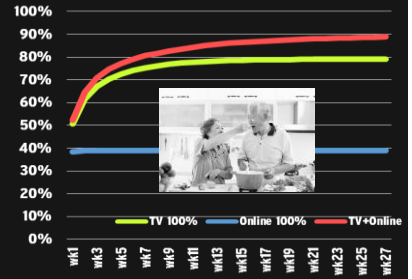
13 - 18 years old

TV Only: 80.8%
 Online Only: 79.2%
 TV + Online: 93.7%



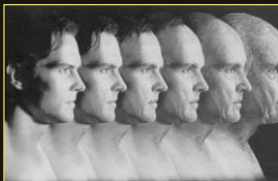
25-39 years old

TV Only: 79.1%
 Online Only: 39.0%
 TV + Online: 88.9%



+55 years old

4 THINGS TO REMEMBER...



Digital can reach target group better in younger to middle-age group



TV combined will definite give incremental reach in any age group



Two key Strategies of using multi-channel mix

1. Incremental reach
2. Cost saving (if TV is expensive in that target group)

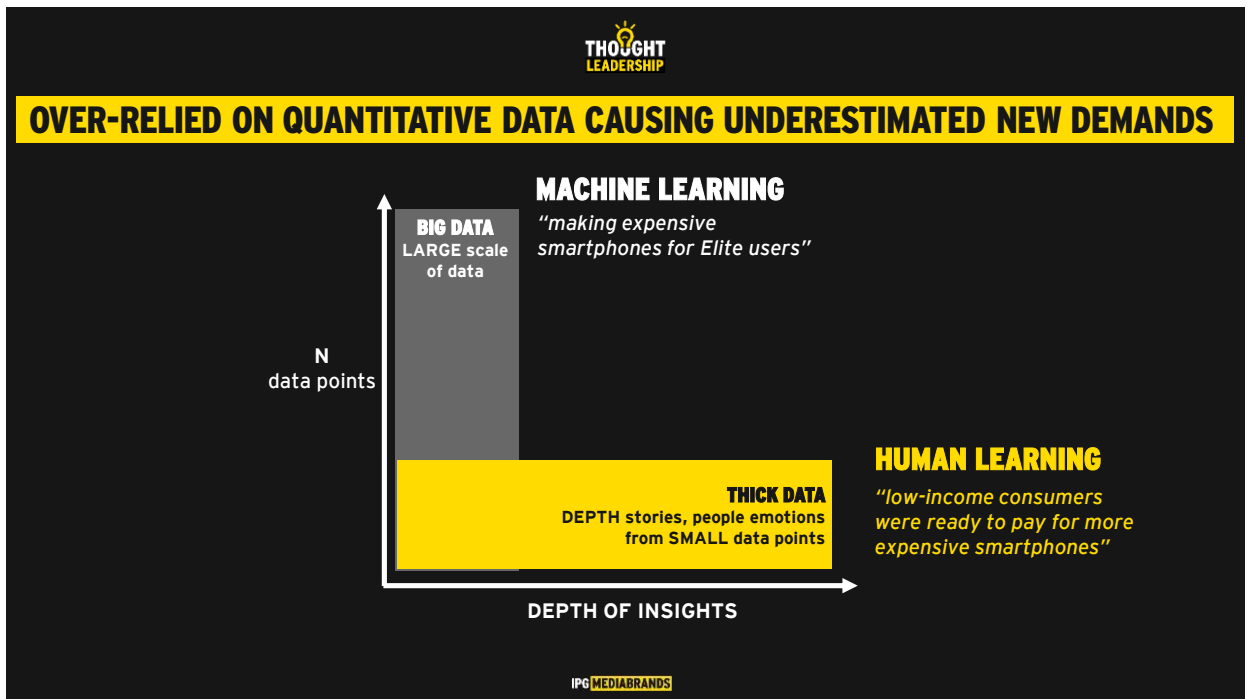


Using ripple to help pre planning can help reduce wastage of reach duplication



Myth #2

"IN-HOUSE DATA IS RICH DATA"



LEARNING FROM THE EPIC FALL



WHAT DO MARKETERS EXPECT FROM THEIR IN-HOUSE BIG DATA?

	Advertisers / Clients (n92)	DAAT Top 5 Spending Categories (n32)	Agency/Research/Media /Publishers (n31)
Improved customer insights & targeting	3.5	3.7	3.5
More efficient (budget plan, forecasting)	3.3	2.9	3.5
Improved operations, supply chain management	3.4	2.8	2.7
New business model / innovations	2.9	3.2	3.5
Better & timeliness decision making	3.0	2.5	2.9
Improved customer loyalty and retention	3.0	2.7	2.7

IN-HOUSE DATA IS RICH DATA?

- Data volume
- Data quality
- Ability to make sense of data
- Solve business issues
- Reveal new opportunities

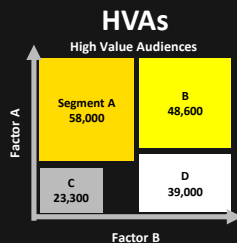
What tangible benefits do you hope to achieve in this year through your Big Data? 5 score is the most important
 Source : IPG Mediabrands Thailand Data and Analytics online survey (N123) among senior managers from advertisers, agencies, researchers, media vendors, period Feb-Mar 2018
 Top 5 categories from DAAT : 1) Financial services, 2) Automobile, 3) E-commerce, 4) Telco, 5) Airlines/Hotel/Travel

ACTIONABLE INSIGHTS FROM BIG DATA + THICK DATA

120k LOYALTY MEMBERS

65k EDM

5k E-COMMERCE



Segmentations	A	B	C	D
Size = customers no.	58,000	48,600	23,300	39,000
Avg Spending per member (Baht)				
Bought shoes	1,059	1,368	1,496	1,418
Bought pants	3,403	3,877	7,227	3,095
% Spending by product type				
Bought shoes	2%	4%	1%	1%
Bought pants	98%	55%	82%	82%
Bought Tops/shirts	0%			14%
% number of customer purchased each product				
Bought shoes			15%	9%
Bought pants		65%	90%	85%
Bought Tops/shirts		100%	83%	30%
% gender				
Men	100%	100%	98%	1%
Women	11%	0%	100%	93%
Shopping behavior				
Total Spending (B'000)	120,019	126,090	291,754	87,305
Total Store Visit	39,436	39,570	74,944	32,592
Spending Per Visit	3,043	3,187	3,893	2,679
Spending Per Member	3,479	4,605	9,397	3,192
Visit Per Member	1.1	1.4	2.4	1.2

BIG DATA ANALYSIS

BIG DATA MACHINE LEARNING



THICK DATA HUMANISING DATA

Segmentations	A	B	C	D
Size = customers no.	58,000	48,600	23,300	39,000
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BIG DATA ANALYSIS

THE ORDINARY JOE (& JANE)



THE FREQUENT VISITORS



THE FREQUENT SHOPPERS



THE WINDOW SHOPPER GIRLS



THINGS TO REMEMBER...



Building in-house data

Begin with business issues & hypothesis, then build data strategies



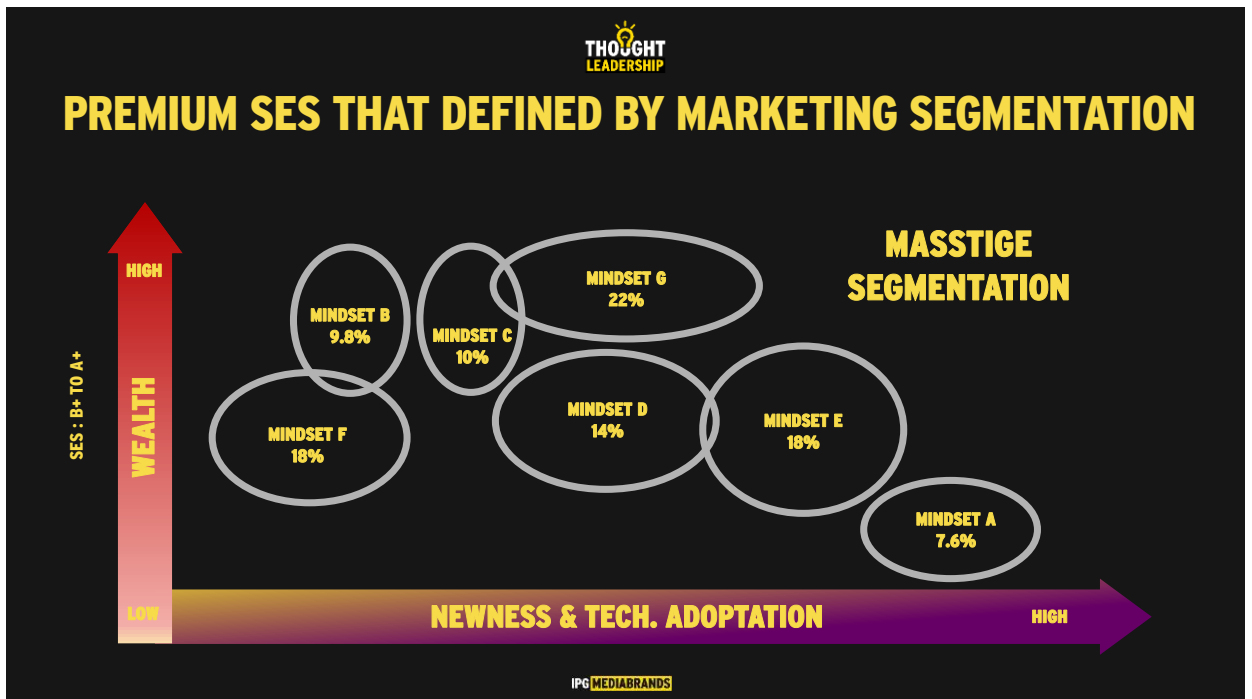
"Big" is not enough

Integrating big data and thick qualitative research provides a complete picture with scale and resolution



Data VS Business Acumens

The output from statistical models is not useful until it is translated into an actionable solutions



BUT DIGITAL DATA SEGMENTATION IS OTHER WAY ROUND

IPG MEDIABRANDS

DIGITAL AUDIENCE TARGETING SEGMENTATION

RECENT BEHAVIOURS

TARGET BASED ON RECENT ONLINE/OFFLINE BEHAVIOUR

- IN MARKET FOR...
- RECENTLY PURCHASED...
- RECENTLY BROWSED...
- INTEREST BY BRAND
- INTEREST BY ACTIVITY
- INTEREST VERTICAL
- DOWNLOADED APPS
- PHYSICAL LOCATION /MOVEMENT (POI / GEO-LOCATION)

DEMO

AGE / GENDER
LOCATION
HH INCOME /
MAKEUP

CONTENT / CATEGORY

PLACE ADS IN RELEVANT CONTENT (SITES / APPS)

- CONTENT CATEGORY GENERAL (I.E. SHOPPING)
- CONTENT CATEGORY NICHE (I.E. SHOPPING> APPAREL > KIDS)
- KEYWORD SCANNING > ADS BESIDE CONTENT CONTAINING...
- KEYWORD URL > ADS ON PAGES WITH URL CONTAINING...
- AUTOMATED CONTENT RECOGNITION (IMAGE / TEXT)



EDUCATION / OCCUPATION

TARGET BASED ON EMPLOYMENT/EDUCATION STATUS

- OCCUPATION / TITLE
- INDUSTRY / FUNCTION
- COMPANY SIZE
- ORGANIZATIONS

BID TYPES

- CPM
- CPC
- CPA
- CPI
- CPE
- CPV

USER INTERACTIONS

TARGET BASED ON USER ACTIVITY WITH BRAND OR AD

- RETARGETING > SITE VISITORS
- RETARGETING > USERS WHO HAVE ENGAGED WITH ADS
- LOOK-ALIKE AUDIENCES (CRM / SITE ACTIVITY / AD ACTIVITY)
- SURVEY REPOSSES

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DIGITAL AUDIENCE NEEDS AGGREGATED DATA COMBINATION



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YOUR RICH DATA

INFORMATION YOU COLLECTED ABOUT YOUR AUDIENCE FROM THE SOURCE

- SALES DATA
- CALL CENTER
- LOYALTY PROGRAM
- NEWSLETTER/EMAIL
- SITE / APP INTERACTIONS
- SOCIAL MEDIA
- AD INTERACTIONS



PARTNER DATA

SOMEONE ELSE'S 1ST PARTY DATA THEY SELL/GIVE DIRECTLY TO YOU.



AGGREGATED

AGGREGATED DATA FROM MULTIPLE OUTSIDE SOURCE PARTNERS



- DEMOGRAPHIC
- RECENT BEHAVIOUR
- INTERESTS/AFFINITY
- POINT-OF-INTEREST / LOCATION

2ND
PARTY
PARTNER DATA

25 MIL. FOLLOWERS

15 MIL. UNIQUE USERS + SOCIAL FOLLOWERS

Logos for NATION GROUP, กรุงเทพธุรกิจ, THE NATION, อสม. อสม. อสม., บ้านและสวน, NATIONAL GEOGRAPHIC, อสม., a+, GOODLIFE, Amazon Baby & Kids, FAV FORWARD.

Icons representing various user categories and demographics.

IPG MEDIABRANDS

2ND
PARTY

PARTNER DATA

Logos for NATION GROUP, กรุงเทพธุรกิจ, THE NATION, อสม. อสม. อสม., AMARIN, บ้านและสวน, NATIONAL GEOGRAPHIC, อสม., a+, Amazon Baby & Kids, FAV FORWARD, สบู่ซ่าซ่า สบู่ซ่าซ่า สบู่ซ่าซ่า.

3RD
PARTY

AGGREGATED

acxiom™

July 2nd	1,600	>2,000
DATA SPECIALISTS	DATA SPECIALISTS	CLIENTS
2.2B	20B	30
CONSUMERS	CONSUMERS	MARKETS

lifesight, bluekai, factual., eyeota, LOTAME™, grapeshot

IPG MEDIABRANDS

TO REMEMBER... FOR PREMIUM TARGET



**SYNDICATE RESEARCH
STILL VALID TO CREATE
PERSONA ARCHETYPE**



**DIGITAL DATA PROVIDE
CLEARER PICTURE ON
HOW TO REACH**

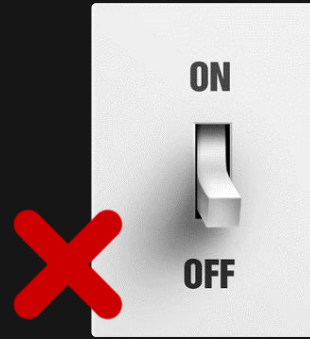


**THE RIGHT DATA
PARTNERS IS CRUCIAL
FOR PREMIUM TARGET HVA**

Myth #4

**"THE MORE PRECISION TARGETING,
THE MORE COST SAVING"**

WAYS TO THINK ABOUT PRECISION



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WHY IS PRECISION IMPORTANT?

IPG MEDIABRANDS

MASS
GENERIC
CONTENT
OCCASIONS
FIXED



INDIVIDUAL
CONTENT FOR ME
MOMENTS
DYNAMIC

EXPOSURE

ROI

**PRECISION USES DATA TO CONSTRUCT HIGH VALUE
AUDIENCES FOR MEDIA TARGETING AND OPTIMIZATION
THAT DRIVES IMPROVED ROI.**

"PRECISION IS ABOUT"

RESONATE COST

PRECISION ADDRESS THE MEDIA METRICS RELEVANT TO EACH STAGE OF THE CONSUMER JOURNEY

PRE-SHOP
CAPTURE

PRE-SHOP
CONVINCE

SHOP
CONVERT

POST-SHOP
COMMIT

USE DATA TO **IDENTIFY AND CONSTRUCT** THE HIGH VALUE AUDIENCE IN ORDER TO DELIVER CUSTOMIZED MESSAGES WITHIN THE RIGHT CONTEXT AND THE RELEVANT MOMENT.

HELPS **CONVERT** THE HIGH VALUE AUDIENCE WHO IS ACTIVE IN THE CATEGORY BASED ON DATA SIGNALS.

RETARGET THE CURRENT AUDIENCE TO **COMPLETE THE LOOP** AND CONTINUE PATH TO PURCHASE JOURNEY.

EFFECTIVE REACH / ENGAGEMENT

ENGAGEMENT

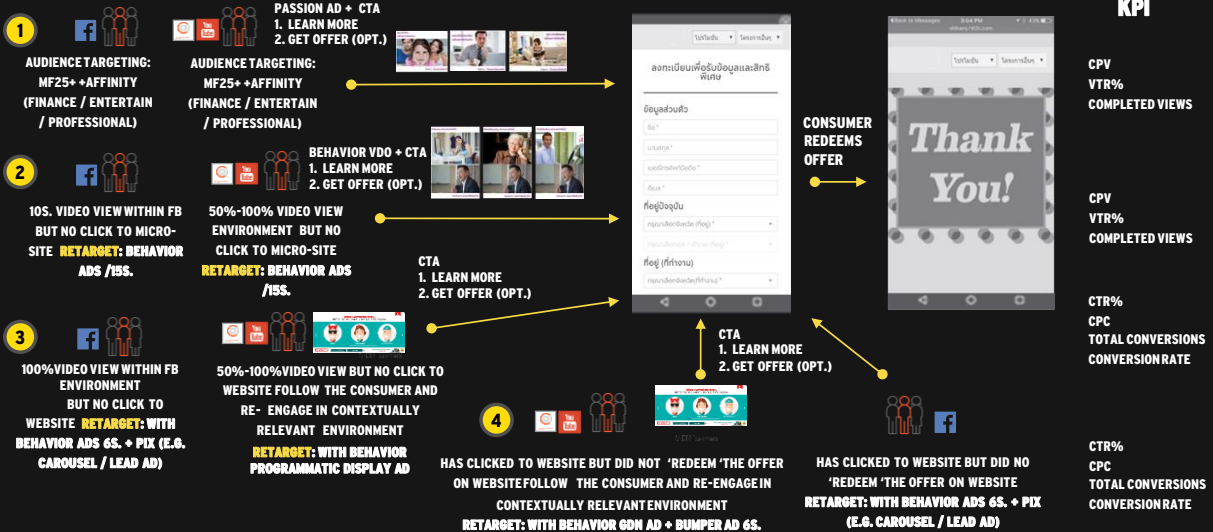
CONVERSION

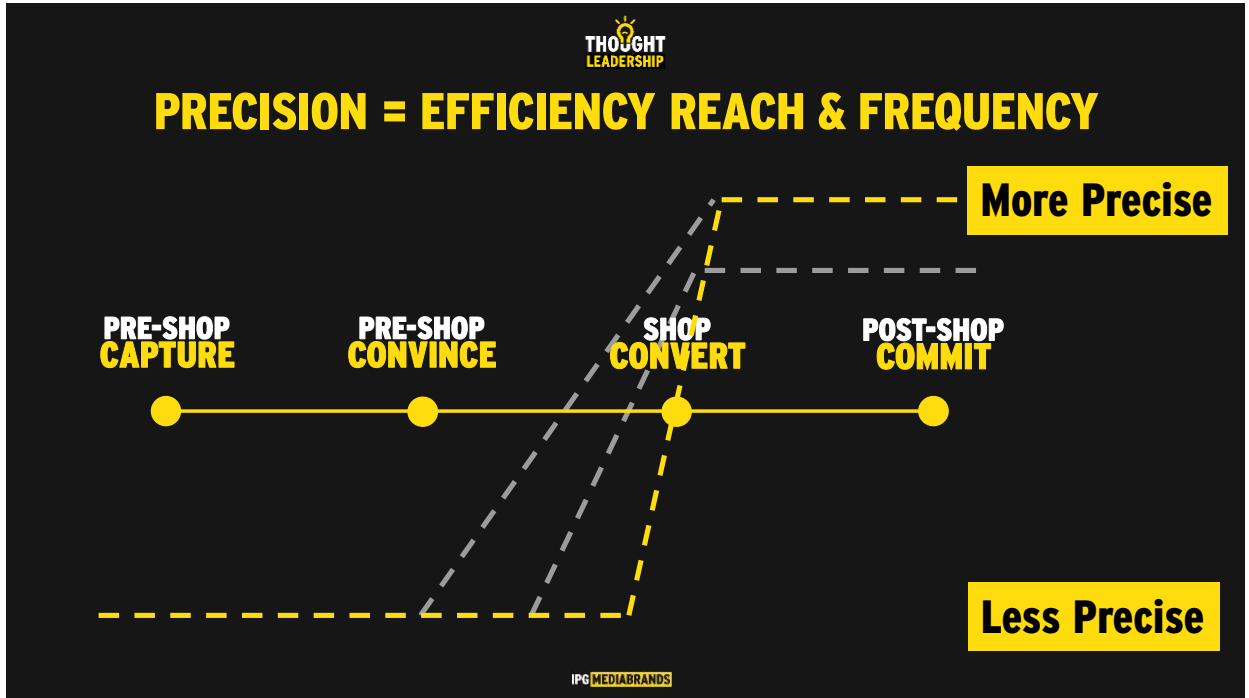
ENGAGEMENT / CONVERSION

IPG MEDIABRANDS

POST-SHOP COMMIT

RETARGETING CURRENT AUDIENCE TO COMPLETE THE LOOP





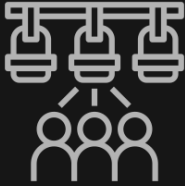
**THOUGHT
LEADERSHIP**

5 CRITICAL COMPONENTS OF PRECISION MEDIA

ONE	TWO	THREE	FOUR	FIVE
DATA STRATEGY	PARTNERSHIPS	PRECISION PLANNING FRAMEWORK	MEASUREMENT	PEOPLE
IDENTIFY DATA PARTNERS TO CONSTRUCT AND TRACK HVA AND FUEL THE ECOSYSTEMS CONSISTENTLY AND AT SCALE.	NORMALIZING AND STANDARDIZING DATA PARTNERS AND OTHER RESOURCES INTO OUR PRECISION PLANNING PROCESS (DATA, TECHNOLOGY, MEASUREMENT, INVENTORY, WORKSHOPS)	AN INTEGRATED PROCESS TO ENSURE OUR PLAN IS PRECISELY TARGETED ACROSS PERSON, PLACE AND MOMENT	CONSISTENT AND CONTINUOUS DATA SHARING LOOP TO DRIVE ULTIMATELY ROI.	MAPPING OUT THE KEY ROLES AND RESPONSIBILITIES OF ALL PARTIES TO ACTIVATE PRECISION

IPG MEDIABRANDS

TO REMEMBER... PRECISION TARGETING



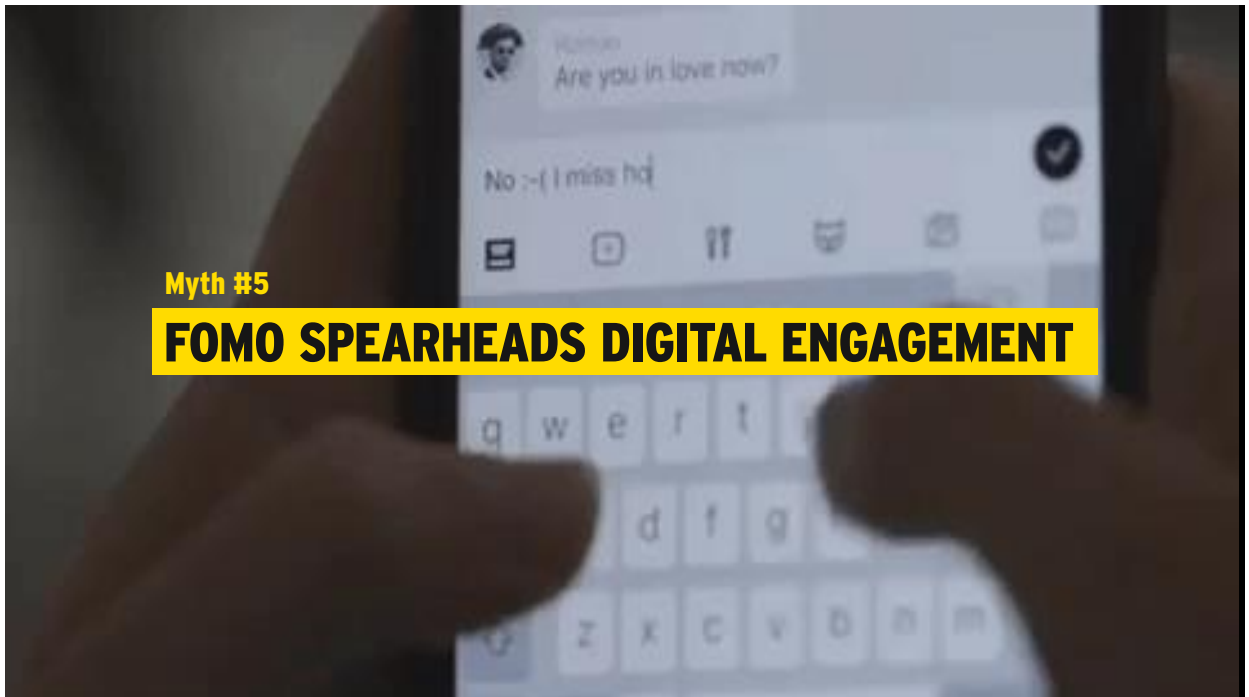
**SPOTLIGHT TO YOUR
HIGH VALUE AUDIENCE**



**≠ CHEAP BUT TO FIND
THE RIGHT RESONATE
COST & EFFICIENCY**



**DATA, PARTNER,
PLANNING,
MEASUREMENT & PEOPLE**



Myth #5

FOMO SPEARHEADS DIGITAL ENGAGEMENT

CHECK HOW "ADDICT" YOU HAVE WITH PHONE?

- **Cannot imagine going without your phone for a day**
- **Feel vibration of notification in your pocket but it is actually not**
- **Look at event photos while still happening**

FOMO



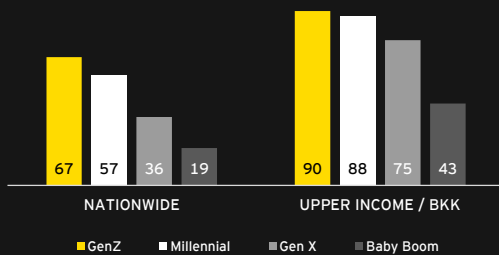
25.3

Million of Thais
(%pop 43 / 4% growth)

IPG MEDIABRANDS

Source: % Agree with statement "Addicted to social network and tend to check many times" and "I have to update news everyday from internet" Nielsen CMV 2018-1 and 2019-1

FOMO TARGET GEN Z & MILLENNIAL



"Addicted to social network and tend to check many times"
"I have to update news everyday from internet"
Nielsen CMV 2019

FOMO



25.3

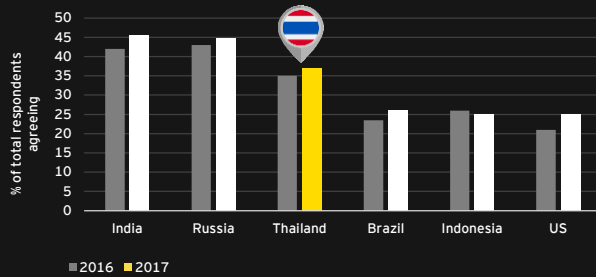
Million of Thais
(%pop 43 / 4% growth)

IPG MEDIABRANDS

Source: % Agree with statement "Addicted to social network and tend to check many times" and "I have to update news everyday from internet" Nielsen CMV 2018-1 and 2019-1

36% OF THAIS

AGREED INTERNET USED ADDS TO MY "DAILY STRESS LEVELS"



FOMO



25.3

Million of Thais
(%pop 43 / 4% growth)

Source: Euromonitor International's Lifestyles Survey (2016, 2017)

IPG MEDIABRANDS

Source: % Agree with statement "Addicted to social network and tend to check many times" and "I have to update news everyday from internet" Nielsen CMV 2018-1 and 2019-1

"THE JOY OF MISSING OUT" AND SAYING "NO" TREND

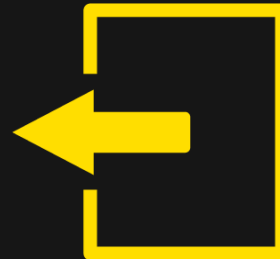


"smartphone dependency is significantly linked to relationship uncertainty"

US Psychology of Popular Media Culture Journal 2018

JOMO

The joy of missing out



5.7

Million of Thais
(%pop 10 / 0.5% growth)

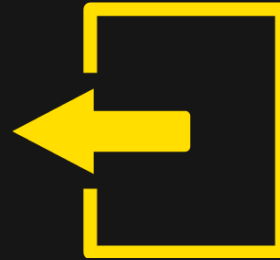
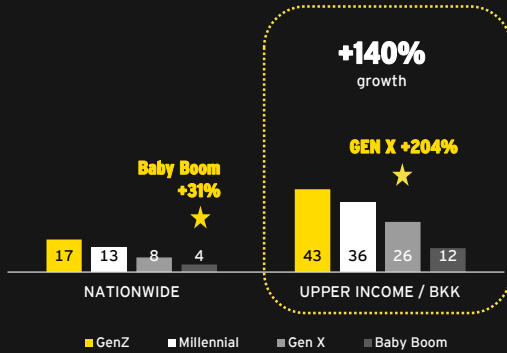
Source: https://www.phonearena.com/news/Windows-Phone-while-its-not-the-end-of-the-road-it-is_id71364

IPG MEDIABRANDS

"JOMO" GROW SIGNIFICANTLY AMONG AFFLUENT GEN X

JOMO

The joy of missing out



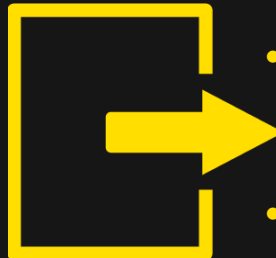
5.7

Million of Thais
(%pop 10 / 0.5% growth)

"Not addicted to social network and tend to check many times"
"I do not have to update news everyday from internet"
Nielsen CMV 2019

RESPONSE TO FINDING MY "JOMO" CONSUMERS

- No longer feel compelled to be online all the time.
- Feeling free to disconnect and reconnect whenever they feel the need to.
- Enjoy more 'real' moments and experiences



- Finding the right Moments
- Personalization

THINGS TO REMEMBER...



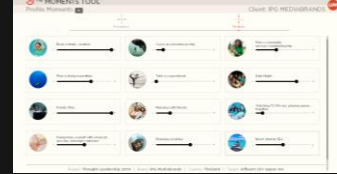
Reaching FOMO/JOMO

Thais' FOMO are GEN Z and Millennial while JOMO are Affluent GEN X



JOMO is growing

Opportunity for traditional media such as OOH, In-store, salesperson, ambient or experiential activations.



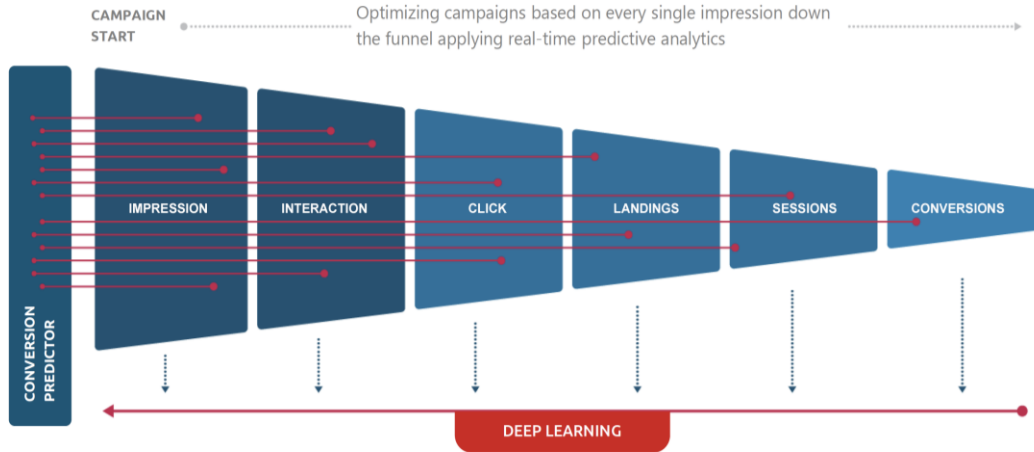
Moments + Personalize

Find "moments" that matter and optimize the right balance of touchpoints deliver a Personalized contents

Myth #6

PROGRAMMATIC WORK AT FIRST SIGHT

PROGRAMMATIC LEARNING CURVE FOR EVERY MARKETING GOALS

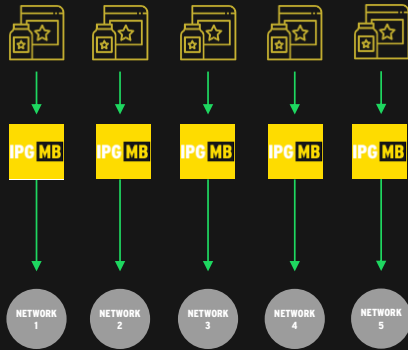


BENEFIT OF PROGRAMMATIC SHORT TERM

- **ELIMINATE REQUEST FOR PROPOSAL (RFP)**
- **ELIMINATE MANUAL NEGOTIATION**
- **REAL TIME BIDDING (RTB)**
- **BUYING AUDIENCES IN REAL TIME AND NOT INVENTORY**

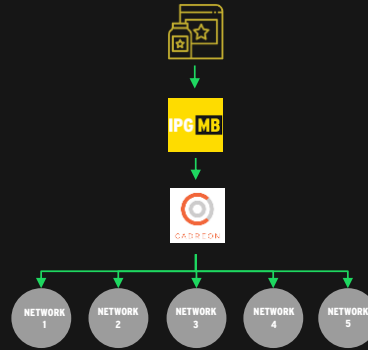
CENTRALISING ACTIVITY TO DRIVE EFFICIENCY

WITHOUT PROGRAMMATIC TRADING DESK



MULTIPLE WORKSTREAMS WITH DUPLICATED BUYING, REPORTING AND ANALYSIS. NO INTER NETWORK OPTIMISATIONS AND COMMITTED SPENDS.

WITH PROGRAMMATIC TRADING DESK



STREAMLINED BUYING PROCESS COMBINING MULTIPLE AD NETWORKS (BOTH LOCAL AND GLOBAL) TO ACHIEVE STRONGEST POSSIBLE PERFORMANCE WHILST MANAGING REACH AND FREQUENCY. ADDED FLEXIBILITY OF DSP PARTNER BASED ON PERFORMANCE AND OPTIMISING FREELY BETWEEN NETWORKS. .

IPG MEDIABRANDS

BENEFIT OF PROGRAMMATIC SHORT TERM




- ELIMINATE REQUEST FOR PROPOSAL (RFP)
- ELIMINATE MANUAL NEGOTIATION
- REAL TIME BIDDING (RTB)
- BUYING AUDIENCES IN REAL TIME AND NOT INVENTORY

**OPPORTUNITY TO:
SHOW ONE SPECIFIC AD TO ONE CONSUMER
IN ONE CONTEXT IN BRAND SAFE SITES**



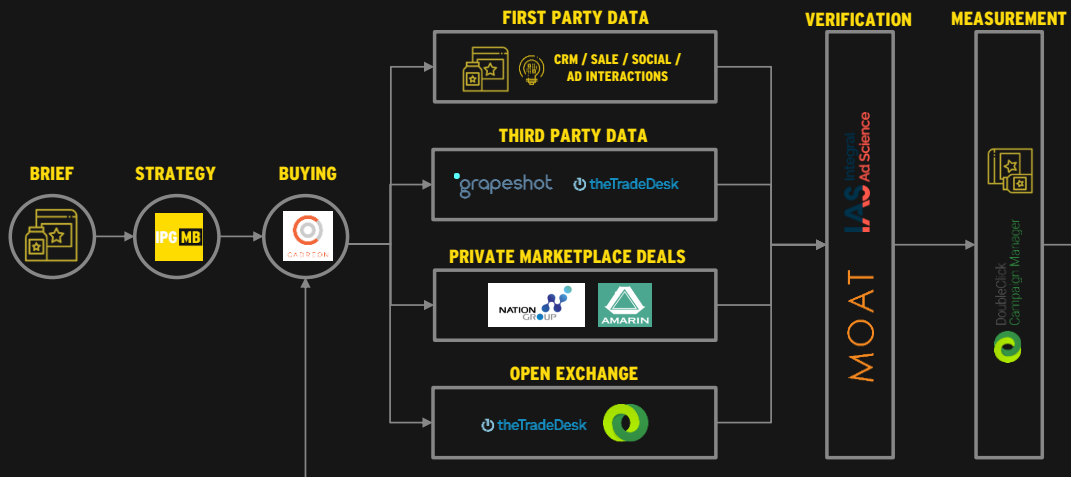
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BRAND SAFE SITES COMMITMENTS

BRAND SAFETY / FRAUD		BRAND SAFETY / FRAUD	VIEWABILITY
3RD PARTY TECH	BLOCK IMPRESSIONS PRIOR TO AD CALL	✓	✓
REPORTING	USE WITH 3 RD PARTY TECHNOLOGY TO BLOCK SITES/INVENTORY	✓	✓
BLACKLISTS	CREATED WITH HISTORIC DATA (CONSTANTLY UPDATED)	✓	✓
CONTENT	BLOCK CONTENT & KEYWORDS	✓	
PRIVATE MARKETPLACE	USE TRUSTED PARTNERS & COLLABORATE TO IMPROVE RESULTS	✓	✓
AD TYPES / CHANNELS	NATIVE OUTSTREAM VIDEO, APPS, PMP, SCROLLER ADS		✓
3RD PARTY PARTNERS	LEADING 3 RD BRAND SAFETY & VERIFICATION PARTNERS	  	

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WITH A SYSTEMATIC PROCESSING



IPG MEDIABRANDS

Demystify Digital Illusion


CADREON

- MULTI PLATFORM**
We believe no single technology partner can execute across all channels or devices
- RESULTS-DRIVEN**
We continuously measure and evaluate performance of platforms by campaign & tactic
- OPEN & ADAPTABLE**
We encompass innovations coming across the entire programmatic ecosystem
- INTELLIGENT**
We believe optimizing across and within platforms provides operational and media buying efficiency

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**THOUGHT
LEADERSHIP**

TO REMEMBER... PROGRAMMATIC

- 
**DEEP LEARNING
PROCESS FOR EVERY
MARKETING GOAL**
- 
**ENSURE VIEWABLE ADS
AT BRAND SAFE SITES**
- 
**MORE EFFICIENT AD
BUYING**

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Myth #7

E-COMMERCE WILL BUILD INCREMENTAL SALES

E-COMMERCE ACTIVITIES

PERCENTAGE OF INTERNET USERS WHO REPORT PERFORMING EACH ACTIVITY IN THE PAST MONTH [SURVEY BASED]

SEARCHED ONLINE FOR A PRODUCT OR SERVICE TO BUY



90%

VISITED AN ONLINE RETAIL STORE ON THE WEB (ANY DEVICE)



85%

PURCHASED A PRODUCT OR SERVICE ONLINE (ANY DEVICE)



80%

MADE AN ONLINE PURCHASE VIA A LAPTOP OR DESKTOP COMPUTER



32%

MADE AN ONLINE PURCHASE VIA A MOBILE DEVICE



71%

SOURCE: GLOBALWEBINDEX (Q2 & Q3 2018). FIGURES REPRESENT THE FINDINGS OF A BROAD SURVEY OF INTERNET USERS AGED 16-64.

FINANCIAL INCLUSION FACTORS

PERCENTAGE OF THE POPULATION AGED 15+ THAT REPORTS OWNING OR USING EACH FINANCIAL PRODUCT OR SERVICE



HAS AN ACCOUNT WITH
A FINANCIAL
INSTITUTION

82%



HAS A CREDIT CARD

9.8%



MAKES ONLINE
PURCHASES AND / OR
PAYS BILLS ONLINE

19%

SOURCE: WORLD BANK GLOBAL FINANCIAL INCLUSION DATA (LATEST AVAILABLE DATA, ACCESSED JANUARY 2019).

NOTE: FIGURES REPRESENT THE PERCENTAGE OF ADULTS AGED 15+, NOT TOTAL POPULATION

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CONNECTED MONEY

UNDERSTANDING INTERNET USERS' ONLINE FINANCIAL ACTIVITIES



USE MOBILE BANKING

74%



MAKE MOBILE
PAYMENTS

47%



PURCHASE ITEMS
ONLINE USING A MOBILE
PHONE

71%

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E-COMMERCE SPEND BY CATEGORY

THE TOTAL ANNUAL AMOUNT SPENT ON CONSUMER E-COMMERCE CATEGORIES, IN U.S. DOLLARS

TRAVEL
(INCLUDING
ACCOMMODATION)



**\$4.140
BILLION**

+28%

ELECTRONICS
& PHYSICAL
MEDIA



**\$1.043
BILLION**

+24%

FASHION
&
BEAUTY



**\$908.0
MILLION**

+17%

FURNITURE
&
APPLIANCES



**\$660.0
MILLION**

+22%

TOYS, DIY
&
HOBBIES



**\$575.0
MILLION**

+25%

FOOD &
PERSONAL
CARE



**\$571.0
MILLION**

+30%

SOURCE: STATISTA DIGITAL MARKET OUTLOOK FOR E-COMMERCE, E-TRAVEL AND DIGITAL MEDIA INDUSTRIES (ACCESSED JANUARY 2019).
NOTES: FIGURES ARE BASED ON ESTIMATES OF FULL-YEAR CONSUMER SPEND FOR 2018, EXCLUDING B2B SPEND. FIGURES FOR DIGITAL
MUSIC AND VIDEO GAMES INCLUDE STREAMING.

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Should brand invest in marketplace or have own e-commerce store?



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**THOUGHT
LEADERSHIP**

BENEFITS OF WORKING WITH MARKET PLACE

- Require little upfront investment and businesses can get started very quickly*
- Very less maintenance*
- Allow you to reach a much wider audience across geographies.*
- Online marketplaces are designed for scalability (as they have to cater to multiple businesses and a relatively larger customer base)*
- Already optimized for search engines.*
- The customer acquisition cost is usually lower*

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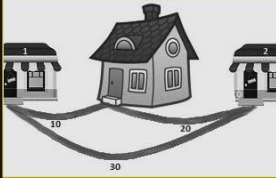
**THOUGHT
LEADERSHIP**

BENEFIT OF HAVING E-COMMERCE WEBSITE

- Feature rich and can be further extended to add more functionality.*
- Can be customized to incorporate any custom requirements or workflows specific to your organization*
- Flexibility control of branding, customer experience in e-commerce stores, customer service.*
- With e-commerce store you make customers go the extra mile to compare your product price with that of competition*
- Businesses own the customer data which can be collected to draw meaningful insights and better target the customers (promotions, offers, emails, cross-sell, up-sell, etc.)*
- Personalize the product offering and customer experience (custom pricing, etc.*

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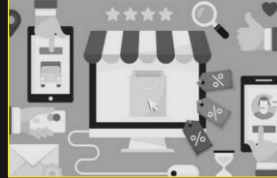
4 REMARKS...



Marketplaces can never replace the e-commerce stores , or vice-a-versa, but certainly capable of complementing each other.



Online marketplaces can help quickly reach a wider audience with a smaller investment.



E-commerce stores to help you build your brand, personalize your offerings, and drive customer relationship and experience



Market places help get brands ahead with visibility but e-commerce stores help establish a long-term relationship with them.

THOUGHT LEADERS



Khanokkhan Prajongsangri
Managing Director, Data & Analytics
Data Artist



Supalurk Tangcharoensiri
Managing Director, Reprise
Digital Performance



Rajsak Asawasupachai
Digital Business Director
Digital Solutions

**THOUGHT
LEADERSHIP**
IPG **MEDIABRANDS**

**DEMYSTIFY
DIGITAL ILLUSION**

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Initiative



bpn

THRIVE



CADREON ENSEMBLE